

Pursuant to Article 125, Paragraph 4 and Article 162, Paragraph 9 of the Banking Law of Republika Srpska (“Official Gazette of Republika Srpska” No. 4/17, 19/18 and 54/19), Article 5, Paragraph 1, Item b, Article 20, Paragraph 2, Item b and Article 37 of the Law on the Banking Agency of Republika Srpska (“Official Gazette of Republika Srpska” No. 59/13 and 4/17), Article 6, Paragraph 1, Item b and Article 19, Paragraph 1, Item b of the Statute of the Banking Agency of Republika Srpska (“Official Gazette of Republika Srpska” No. 63/17), the Management Board of the Banking Agency of Republika Srpska, at the 49th session, held on 27 December 2022, adopted the

DECISION
ON AMENDMENTS TO THE DECISION ON CONDITIONS AND MANNER OF
EXERCISING THE RIGHTS TO CONSUMER PROTECTION AND BANKS’ ACTING
UPON CLIENTS’ COMPLAINT

Article 1

In Article 6 of the Decision on conditions and manner of exercising the rights to consumer protection and banks’ acting upon clients’ complaint (“Official Gazette of Republika Srpska” No. 4/18), in Paragraph 5 the wording “and as a mandatory legal advice for further acting of the client” and comma shall be deleted.

In Article 6, in Paragraph 7, the number “30” shall be changed into the number “15”.

FINAL PROVISIONS

Article 2

This Decision shall come into force on the eighth day from the day of its publication in the Official Gazette of Republika Srpska.

Number: UO-398/22

Date: 27 December, 2022

PRESIDENT OF THE
MANAGEMENT BOARD
Bratoljub Radulović